

West Dunbartonshire Acquired Brain Injury Managed Care Network

Note of meeting held on Tuesday 20th September 2016
Held at West End Project, Leven Valley Enterprise

Present:

Dr Jean McFarlane, ABI Consultant Clinical Neuropsychologist (chair)
Angela Sprott, ABI Service Co-ordinator, WD HSCP
Rachel Jack, Assistant Psychologist, ABI Service, WD HSCP (minutes)
Alistair Stewart, Social Worker, ABI Service, WD HSCP
Zuzka Miles, Student Social Worker, ABI Service, WD HSCP
Valerie Breck, Operational Director, Visibility
Caroline Ryan, Manager, West End Project
Donna Jackson, Senior, West End Project
Karen McGroarty, Carers Centre
Wendy Jack, Planning and Improvement Manager, WD HSCP

Apologies:

John Russell, Head of Mental Health, Learning Disabilities & Addictions, WD HSCP
Karen Marshall, Strategy Officer, WD HSCP
Marie Rooney, Integrated Operations Manager, WD HSCP
Jesamine Griffin, Service Manager, Cornerstone Community Care
Selina Ross, Community Volunteer Centre
Aileen Fergusson, Programme Manager, SABIN
Kim McNab, Carers Centre
Chris Daly, Vice Chair, BIEN Group
Norma Daly, Carer
Steven Cochran, Social Convener, BIEN Group
Graeme Gillies, Support Worker, ABI Service, WD HSCP

1. Welcome/Apologies

Dr Jean McFarlane (Chair) welcomed everyone to the meeting and thanked the West End Project for hosting today's meeting. As in previous meetings, everyone introduced themselves and the organisation they were representing.

2. Previous minutes and matters arising

MCN members agreed the minutes from 6th June 2016 and that all matters arising are within the current meeting's agenda.

3. Work Streams

Terms of Reference (Jean):

Changes are being made to the Terms of Reference they were last looked at three years ago. Angela advised that a single page has been added stating the MCN's' aims and objectives.

The network agreed on goals for the next six month period, these were: To provide training, to support and facilitate a research project for ABI and to ensure people with ABI have SDS.

ACTION: Jean to update and circulate around the network for comments.

3.1 Self-Directed Support (SDS) (Angela)

Carers Bill has been circulated around the network. Angela reported that as part of the review process all clients are offered SDS. This process has been running smoothly and only one client has taken on a few extra hours. Wendy stated there are high satisfaction rates with clients within the HSCP which is why when offered SDS, clients often prefer to stay within the HSCP.

ACTION: No actions at present.

3.2 Data Mapping (Wendy)

There are no active discussion points regarding data mapping. The ABI team commented that the process of looking for clients' background information has improved through the use of EMIS as we no longer have to search through GP records. The sharing of information processes within the HSCP is working well which is allowing us to develop the efficiency of the service.

ACTION: Due to no ongoing or active points we will remove Data Mapping from the Agenda.

3.3 Service Mapping (Angela)

There is nothing active for service mapping at the moment. BIEN were unable to attend today's meeting but they are still working on their Facebook page.

ACTION: BIEN to feedback on the progress with their Facebook page at a future meeting.

3.4 Training (Jean)

The ABI service has provided Basic Brain Injury Awareness training to eight Personal Assistants (PA) in a coproduction model with BIEN. During this training we allowed half an hour without BIEN for the PAs to troubleshoot any issues. We received positive feedback, with some PAs asking that the training include more experience of working with someone with a brain injury which we will take on board. Angela thanked BIEN for their continued contribution to training and spoke of our plan to integrate BIEN further into the training package.

Karen, Angela and Steven completed a training/education session with the long term conditions carers group from the Carers Centre. It was felt this session was really valuable and it was agreed to do try and do this more often on an informal basis. Angela said if the network has anyone/carers they would like the ABI service to do a talk to, then we are willing to do so.

Jean discussed that the ABI Service will be training the Criminal Justice Service on Basic Brain Injury Awareness and Offending in the coming months. There is a high number of the prison population who have had head injuries. A new report, National prisoner healthcare network Head injury and Offending released this year, discussed the recommendations or training and increasing awareness. Wendy advised that Low Moss Prison have asked to be part of the alcohol and drugs partnership which allows for a direct link into the prison service.

Additionally, we have training planned for 13th December 2016 with support workers of Richmond Fellowship, Cornerstone and the West End Project.

ACTION: Rachel to include the link to Head Injury and Offending paper when sending around the next minutes.

3.5 Service standards (Angela)

Jean said that Aileen Fergusson from SABIN's clinical national network was unable to make today's meeting. We will invite Aileen to our next MCN meeting in March 2017.

Angela said that SABIN's work streams centre around pilot work with ABI hospital wards and they are looking at putting training online.

The ABI Service have not had another service development forum as yet, however, the Terms of Reference and Service Plan have been drafted.

ACTION: Angela to feedback about the ABI Service Development Forum at the next meeting.

3.6 Research (Jean)

The Neuropsychological Rehabilitation Special Interest Group held their World Conference in Glasgow in July. The MCN were shown posters from the ABI team on the Managed Care Network and the poster created by BIEN.

Another research project that the ABI Service is working on alongside the University of Glasgow is called 'INITIATE'. This is looking to develop assistive technologies to improve physical activity and engagement in meaningful activities. The first step is to hold focus groups to discuss some of the barriers for those with a brain injury to participating in meaningful activities and how a piece of assistive technology could help with that. Wendy discussed some of the other pieces of technology available in West Dunbartonshire at the moment.

ACTION: Rachel to update at the next meeting how the research project is progressing.

4. Network Member Service Updates

West End Project – They have been open since 1999 and moved to Leven Valley in 2005. They are funded by West Dunbartonshire Council and have 43 service users, some with an Acquired Brain Injury. Their ethos is to promote independence and support people back into the community with a move to outcome based care plans. They run a number of groups including drama, computing and art.

Carers Centre – They run a number of groups for carers including leisure groups, dementia, and long term conditions. They have a new project – SEARCH - Support and Education for Alcohol Related Challenges in the Home. They can carry out training including palliative care training and can tailor training to individual needs. They are also in the process of developing a training called 'positive tracks' which is teaching the basics in personal care, medication, moving and assisting.

Visibility – Work with people with an Acquired Brain Injury and a visual impairment, around 50-60 people per year. They are coming to the end of their funding but are looking to secure more. They provided one to one work as well as training. The service works on an individual basis due to the complexities of brain injury. They provide education to the service user and families within the community and home. They recently started a helpline to support questions people have regarding their vision which is proving very popular.

4. Any Other Competent Business

It was agreed that Professor Gordon Dutton, Paediatric Ophthalmologist would provide a practitioner seminar in January. He has agreed to speak on 'Injury to the visual brain causes difficulties with crowds, clutter and clumsiness: understanding why and how.' This will take place at the Tuesday 17th January 10am-12pm, Community Volunteer Centre, Arcadia Business Centre, Miller Lane, Clydebank, G81 1UJ

5. Date of next meeting:

Tuesday 21st March 2017 - 10am to 12pm, location to be confirmed.