

West Dunbartonshire Acquired Brain Injury Managed Care Network

Note of meeting held on Monday 7th March 2016
Held at The Carman Centre, Cornerstone Community Care.

Present:

Dr Jean McFarlane, ABI Consultant Clinical Neuropsychologist (chair)
Angela Sprott, ABI Service Co-ordinator, WD HSCP
Wendy Jack, Strategy and Policy Manager, WD HSCP
Jesamine Griffin, Service Manager, Cornerstone Community Care
Kay Forbes, Therapy Lead, Murdostoun, Huntercombe Group
Rachel Jack, Assistant Psychologist, ABI Service, WD HSCP (minutes)
Alistair Stewart, Social Worker, ABI Service, WD HSCP

Apologies:

Chris Daly, Vice Chair, BIEN Group
Steven Cochran, Social Convener, BIEN Group
Valerie Breck, Operational Director, Visibility
Caroline Ryan, Manager, West End Project
Karen McGroarty, Carer's Centre
Kim McNab, Carer's Centre
John Russell, Head of Mental Health, Learning Disabilities & Addictions, WD HSCP
Karen Marshall, Strategy Officer, WD HSCP
Graeme Gillies, Support Worker, ABI Service, WD HSCP

1. Welcome/Apologies

Dr Jean McFarlane (Chair) introduced herself as the new chair of the Managed Care Network and thanked everyone for attending. Everyone thanked Cornerstone for hosting today's meeting. As in previous meetings, everyone introduced themselves and the organisation they were representing.

2. Previous minutes and matters arising

MCN members made small changes to the previous minutes (7th December 2015) and agreed that all matters arising are within the current meeting's agenda.

3. Work Streams

Terms of Reference:

There was discussion regarding identifying and updating the terms of reference for the Managed Care Network. It was suggested the aims should include SMART goals.

ACTION: Jean to update and send to network members for discussion at next meeting.

3.1 Self-Directed Support (SDS)

Wendy feedback that during the consultation period about the Carer's Bill there have been amendments put forward by Social Work Scotland and COSLA for the Scottish Government to consider. Awaiting further feedback.

ACTION: Update on Carers SDS and Carers Bill to be provided at the next meeting.

3.2 Data Mapping (Wendy)

There was some discussion regarding the EMISS system being rolled out in NHS GGC for Mental Health services, however it is agreed that the ABI service will remain using the Carefirst system in line with West Dunbartonshire HSCP. It was suggested that it would be useful if there was more service user data available to 3rd sector organisations to help inform the services' support packages. Discussion followed regarding how information is shared across the sectors, with recognition that the current status is dependent on the service level agreements in place. Wendy noted that at present the data sharing process is not the same with 3rd sector organisations as it is between the NHS and the local authority.

3.3 Service Mapping (Angela)

Angela stated the MCN webpage appears unavailable at the moment. Angela noted she will be speaking to the Brain Injury Experience Network (BIEN) regarding their webpage to update it to increase accessibility. It was mentioned about the possibility of BIEN having a Facebook page which may suit their needs better, however no one was at the meeting today so this discussion was carried forward to the next meeting.

ACTION: Angela will contact Lisa to discuss the MCN web page. Angela to liaise with BIEN regarding updates to their webpage.

3.4 Training (Jean)

Jean feedback that the hospital discharge training that the ABI team delivered was well received. They have asked the ABI team to create a

leaflet that they can provide to clients following discharge from their service.

Jean stated that the ABI team had met with Criminal Justice partnership colleagues about delivering training. There had been lots of interest regarding the 'Scottish Government Offending and Brain Injury' report, Jean has been involved in the production of this but it is yet to be published. There is also a similar document regarding children, brain injury and offending. Criminal Justice colleagues are keen for brain injury awareness training, particularly those workers dealing with community payback orders. A training needs analysis is being created for this and training is planned for the end of summer.

CVS training has been organised for mid-April and the ABI team will also be offering training to Personal Assistants and Carers of those with a brain injury.

Jean noted that she will be teaching at Teesside University for the Clinical Psychology doctorate course on self-identity after brain injury and on how BIEN type groups can support people following a brain injury.

ACTION: Jean to feedback on publication of offending reports and training progress at the next meeting.

3.5 Service standards (Angela)

Angela stated the Public Service Improvement Framework (PSIF) self-assessment has been completed for the ABI Service and from this an ABI Development Forum was established, commencing on 10th February 2016. This will run quarterly and will consist of ABI team members with BIEN committee. An action plan has been drafted and was distributed at today's meeting. The MCN provided feedback and suggestions on the format and action points. Angela gave feedback that SABIN has a new Programme Manager however they have not been in contact as yet.

ACTION: Angela to feedback about the ABI Service Development Forum at the next meeting. Jean to invite the new SABIN Programme Manager, Aileen Fergusson, to the next network meeting to discuss their work.

3.6 Research (Jean)

The Neuropsychological Rehabilitation Special Interest Group will be holding their World Conference in Glasgow in July (11th-12th). The smart watch research project 'Using a Smartwatch as a Memory Aid in Brain Injury Rehabilitation' that BIEN and the ABI team were involved in is

being presented at the conference. Additionally, BIEN have submitted a poster on the 'The Journey of BIEN: Benefits of delivering and sustaining a service user led group.' The ABI team have also submitted one on 'Joined Up Thinking: A managed care network model for acquired brain injury rehabilitation and support in the community.'

Jean also mentioned she continues to link in with the Glasgow University clinical psychology doctorate course regarding future research opportunities for their trainees.

ACTION: Rachel to feedback at the next meeting about the poster submissions.

4. Any Other Competent Business

Events:

- Head Injury Information Day: 11th May 2016, 9:30am – 3, Grand Central Hotel, Glasgow.
- Neuropsychological Rehabilitation Special Interest Group, 11th and 12th July 2016, Hilton Grosvenor, Glasgow.

5. Date of next meetings:

Monday 6th June 10am – 12pm

Venue: West Dunbartonshire CVS,
Arcadia Business Centre, Miller Lane, Clydebank, G81 1UJ

Tuesday 6th September 10am – 12pm

Monday 5th December 10am – 12pm